

TERMS & CONDITIONS

Instar-Media agree to create a custom design suitable for your business. Instar-Media promise to deliver your finished creation either in digital image file format of high enough quality to be printed on business related print goods and for web page display or in high quality print, when paid in full.

Details

Once Instar-Media have received a brief and 50% deposit from you, will, within the agreed time, create some concepts for you. The amount will be agreed at the initial briefing meeting. These designs will be sent to you via email or an email link. When Instar-Media have received your feedback, will make any changes until you are completely satisfied. During this time, you do not have permission to use any of the designs given and they will be delivered in a low-res format.

File Delivery

After the final design is approved Instar-Media will deliver your file in whatever format you require i.e. .png, .gif, .jpg once the design has been paid for in full.

Websites

The price quoted is for a three page website, additional pages will incur extra fees. The price quoted allows for 2 design changes, after that additional changes will incur an additional fee. You understand that the final design belongs to Instar-Media and you only have the right to use the design throughout your business, once you have paid in full. In the event of termination of this agreement Instar-Media owns the design. Instar-Media owns all design concepts created before the final design.

Use of Design

You understand that once paid in full you have the right to use the design in all media. Instar-Media reserves the right to display/use the designs on Instar-Media's website. You do not have the right to edit or directly sell the design without permission of Instar-Media.

Right to Modify (Alterations)

You understand that you have no right to alter the final design in anyway except to change its size for printing or digital display. If you desire any alterations you will consult Instar-Media first, and you do understand that additional payment will be required to make these alterations.

Delays

You agree to give Instar-Media more time if you require extra changes to the designs or if due to illness, injury, or delay because of events beyond control, like: fire, theft, computer failure, and Acts of God.

ADDITIONAL TERMS

Estimates are based on the current costs of production and, unless otherwise agreed, are subject to amendment (with client notification) on or at any time after acceptance to meet any rise or fall in such costs.

Upon accepting Instar-Media to undertake any work (by agreeing to these terms and conditions) you are agreeing to receive an initial invoice of 50% of the full invoice price, and payment shall become due within 7 working days of acceptance, failure to adhere to this will cause the project to be postponed or terminated until the deposit is paid.

The deposit is non-refundable once work has begun on the project. If only a small amount of work has been completed and you cancel your order, then Instar-Media would be happy to refund some of the deposit as long as costs are covered.

It is the clients responsibility (unless otherwise agreed) to print designs externally and Instar-Media will not take any responsibility for printing mistakes.